

Secom Monitoring - Club Fundraising Offer 2018 Terms & Conditions

This year we are pleased to offer your Club a fundraising initiative around our security monitoring service. Our Albany based monitoring station is one of only 3 stations in New Zealand to have A1 grading – meaning it is the absolute highest standard in all aspects – audited and certified by NZ Security Association. We have a mandate to grow that area of our business;

Therefor for every new monitoring connection brought to us by a member of your Club through this fundraising initiative, we will donate the first two months of the monitoring fee back to your Club, one month to go toward the players' fees, the other to be used by the Club as it sees fit.

Full details of this offer follow. Please if you have any questions don't hesitate to contact me and I would be happy to help.

## Club Fundraiser – Security Alarm Monitoring Rebate Offer 2018

## Details of the offer:

- 1. This offer applies to new monitoring connections to Secom Guardall NZ Ltd who sign up for a 12 month term after which the customer can cancel any time in line with our normal terms & conditions. Early disconnection carries fee of the balance of contract value to 12 month term.
- 2. To further incentivise this offer, Secom will send a technician on site to do the monitoring connection *for free* for sites in Auckland, Waikato, Bay of Plenty, Manawatu, Wellington or Christchurch. Outside these areas connection charges will apply.
- 3. Free connection does not include any materials or fault rectification should either be required. If we identify further works are required we will liaise with the customer directly and pre-quote before carrying out additional work.
- 4. Hours of business for monitoring connections are Monday to Friday 8am to 4:30pm. The customer needs to provide site access to our Technician and complete the monitoring service contract at the time of connection.
- 5. The Club representative must provide full details of the customer to be connected on the form provided. See "Monitoring Connection Rebate Claim Form".
- 6. Payment of donation will occur once the first two monthly payments have been received by Secom from the customer and is for the contracted monthly amount (excluding GST).
- 7. Basic pricing information is supplied in the claim form, but if there is a customer site that falls outside this pricing we will quote accordingly. The rebate to the Club will be adjusted accordingly.
- 8. If the customer is transferring monitoring from another service provider, the customer is responsible for cancelling their existing service in line with their contract requirements.

## **Customer Alarm Requirements:**

- 1. The customer must have a working alarm system with monitoring capability. (It would be very rare that a system does not support monitoring).
- 2. If the customer does not have an alarm we can quote for one at very competitive prices.
- 3. If the customer has an alarm but it is not in working order we can assess and quote to restore it for use. Assess and quote would be free and no obligation for sites in the areas listed above.
- 4. Standard connection is via analogue phone line however if one is not available it's usually possible to connect via internet and/or 3G. Hardware may be required for this but we can determine this at the time and quote accordingly.
- 5. If possible the customer should provide the technician with an installer's code for their alarm. If they don't have one we may have to default and reprogramme the system.